

### 25 YEARS OF TRANSFORMATION

Sify 1.0

Consumer internet

CONSUMER FACING

First private
ISP
in India

Sify 2.0
Enterprise internet

SHIFT TO AN ENTERPRISE SERVICES COMPANY

Launch of MPLS & Data Center services in India

Cloud
platform Public,
Brivate

DIGITAL ICT SERVICES

PROVIDER

Launch of
Enterprise Cloud
services

Sify 4.0

Digital First

DIGITAL
TRANSFORMATION
SERVICES
PROVIDER
Launch of end-toend digital
services

#### **RELEVANCE**

Products and Services always aligned to market trends and customer need

#### **INVESTMENTS**

Investments in line with market trend and strategic objectives

#### **ACHIEVEMENTS**

Recognized as a trend setter or leader in multiple lines of business

#### **GROWTH**

Consistent growth through investments and customer engagements

#### **GROUP COMPANIES**







NETWORK SERVICES

Sify Technologies
Ltd.

DATA CENTER
INFRASTRUCTURE

Sify Infinit Spaces
Ltd.

CLOUD & DIGITAL SERVICES

Sify Digital Services Ltd.

### READY RECKONER

NETWORK SERVICES

Sify Technologies
Ltd.

- Reaches 1700+ Towns and cities in India
- Sify Dark Fibre 112,564 Kms
- Fiber in 9 cities 11 more Cities to be fiberized by FY 2022-23
- 48 DC's/CLS and cloud providers
- Nx400 G metro networks deployed in India
- 3700 base stations
- 1600 cities and towns
- Connects >65 on-net DCs across India

DATA CENTER
SERVICES

Sify Infinit Spaces
Ltd.

- 3 out of 4 Hyperscalers collocate with us
- Also includes India's Top 5 banks
- And India's largest digital wallet
- 190 MW IT power available
- 12 DC live
- 350 MW by 2025
- 2 more hyperscale DCs to be deployed before end 2024
- 99.999+ Uptime

DIGITAL & IT SERVICES

Sify Digital Services Ltd.

- Hosted AI Platform (Multi Instance GPU) as a Service
- Full Stack Observability Platform
- Multi-Cloud Platform
- Hosted Private Cloud as a Service
- Hyperscale Cloud Services
- Enterprise Applications
   Services: SAP, Oracle,

Microsoft

## DATA CENTER SERVICES – an overview

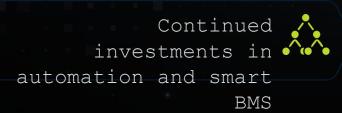
12 Pan-India Data Conters with 100+ MW

Adding 350+ MW capacity by 2025

200+ MW Renewable energy contracted



Truly Carrier- Neutral





Critical
Deployments for
Multiple
Hyperscalers

600+ Premier
enterprises hosted
in Sify DCs

Rich Interconnect Ecosystem

Built to Suit capabilities

#### DIGITAL SERVICES – an overview

#### **Customer Experience**

- Digital Asset
   Management Platform
- Digital Distributor
   Management Platform

#### **Operational Excellence**

- Full Stack
   Observability Platform
   (FSO)
- AllOps Automation Platform (AOAP)

#### **Data and Analytics**

- Distributed Cloud Intelligent Edge as a Service (DCIEaaS)
- Sify Industrial
   Application Platforms –
   SAP|ORACLE|MSFT

#### Talent and Culture

- Digital Assessment Platform
- Digital Augmentation Platform – AR|VR|MR

## Sify Digital Service offerings cater to Day 2 of the digital transformation journey building upon the foundation laid on Day 1 Key components include but not limited to

- Enhance customer experience: Focus on improving customer experience through digital channels and touchpoints.
- Foster Operational excellence: Comprehensive visibility and actionable insights for optimized performance, automation of processes, governance and compliance
- Enable data-driven decision-making: Establish data governance frameworks and analytics capabilities to leverage data for insights and decision-making.
- Foster a digital culture: Drive a cultural shift within the organization to embrace digital transformation.

#### WHAT MAKES SIFY UNIQUE

Single partner for Managed Services across DC/Cloud/NoC/SoC/EUS/Non-IT

Catalogue Driven & Optimized Hybrid delivery model

Best of Breed MSP Tools, Proactive monitoring, Single Pane of Glass

PEOPLE PROCESS TOOLS INNOVATION

Partner to address future
Transformation initiatives

**Productivity improvement**with Automation and Event co-relation

Full suite of ITIL service elements, process compliance

**SLA based service** with real time measurement & dashboards

## GLOBAL PRESENCE



Presence in 6 countries

Partnering with enterprises for Digital Transformation

Proven track record of executing complex programs

Over 3000+ skilled associates

Cities

12 Operational Data Centers
65 Connected Data Centers

Quality benchmarks - CMMi 5, ISO 9001, ISO 27001, SSAE 16 certifications

# Sify 4.0 – THE DIGITAL BRIDGE TO TRANSFORMATION



- Cloud adjacent Data Centers
- Hosted Private Cloud as a Service
- Hyperscale Cloud Services
- Hosted AI Platform (Multi Instance GPU) as a Service
- On Demand Customer Provisioned Network
- Hyperscale Cloud Interconnects
- Edge Connect Services Pvt 5G & Wi-Fi
- Zero Trust Security
- SD WAN & SASE



# Digitalized Services (AI/ ML powered)

- IT Managed Services
- Network Managed Services
- Security Managed Services
- Multi-Cloud Platform
- Modern App Development as a Service, DevSecOps
- Full Stack Observability Platform



- Digital Asset Management Platform
- Digital Dealer Management
   Platform
- Digital Augmentation Platform (eLearning, AR/VR)
- Digital Assessment Platform
- Enterprise Applications Services:SAP, Oracle, Microsoft

Sify 4.0 is your digital bridge for transformation, built on our world class digital IT infrastructure, digitalized services & core digital platforms.

#### **NETWORK CONNECTIVITY – an overview**

Over 2 decades of expertise in building and operating infrastructure for over 3000 Enterprise Customers



## WAN Coverage in 1700+ cities

- SDN powered enterprise networks
- Submarine network capacities to Europe, ME, & SE Asia



#### Wireless Network

- Fixed wireless coverage across all major cities in India
- Engineered technology suiting enterprise needs



- Mumbai CLS (Versova)
- Chennai CLS in progress



# Long Distance Express Network

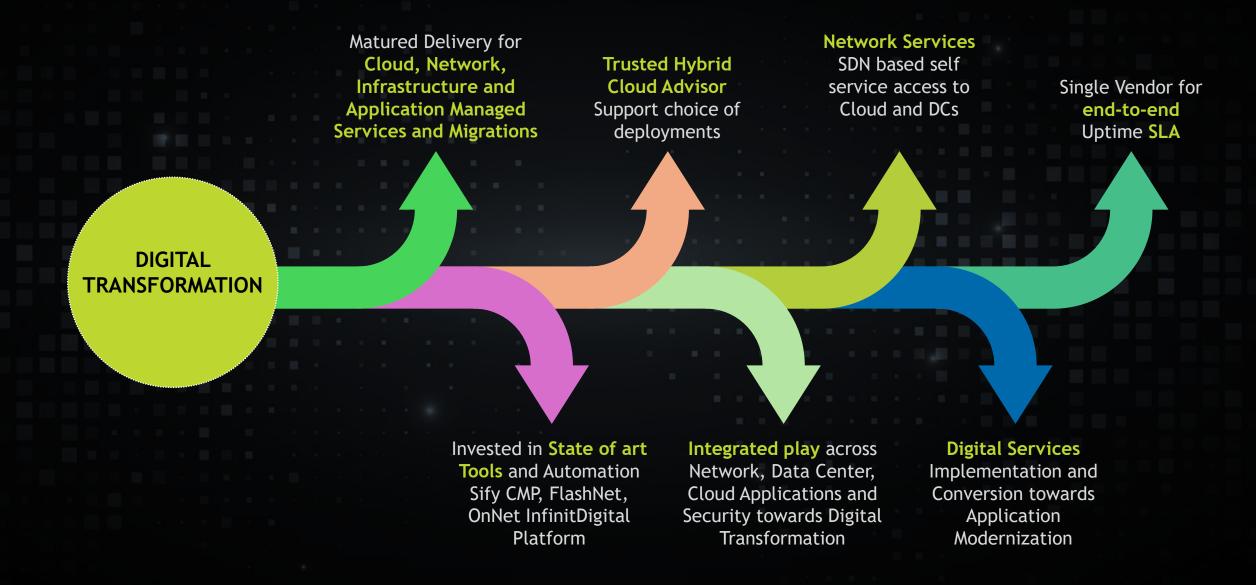
- Major national trunk low latency routes
- Resilient at scale



# Hyperscale infra in 7 metros

- Data-centric topology
- Gigabit bandwidths
- Expansion to 20 cities

# SIFY AS YOUR STRATEGIC LONG TERM PARTNER



#### ICT SERVICES: KEY FACTS

PRESENCE **РЕОР**ІЕ 700+ Global 900+ 100+ Certified DC, Cloud & Network India (HQ) USA Managed Services Security Exper | UK UAE Experts Singapore Team 500+ 500+ 50+ 70 +700+ Cloud clients Data Center Private CDN & Cloud Network Cloud & DR Security Clients Clients clients clients PROJECTS 50+ 500+ **80+** 300+ IT Ops Data Center Data Center Platform Transformation services Migration Migration projects Projects projects projects executed 91k+ 5000+ VOLUME 22K+ 100K+ Managed Network Managed Security Tickets per Devices Mailbox Devices Month Back-up

# 2 PERFORMANCE

### FINANCIAL METRICS – Q1 LAST 5 YEARS

**REVENUE** 

16%

CAGR

USD 113 Mil **EBITDA** 

12%

CAGR

USD 21 Mil **CAPEX** 

85%

YoY

USD 32 Mil

# FINANCIAL METRICS – LAST 5 YEARS

**REVENUE** 

12%

CAGR

USD 427

**EBITDA** 

13%

CAGR

USD 81 Mil **PAT** 

(49)

COGR

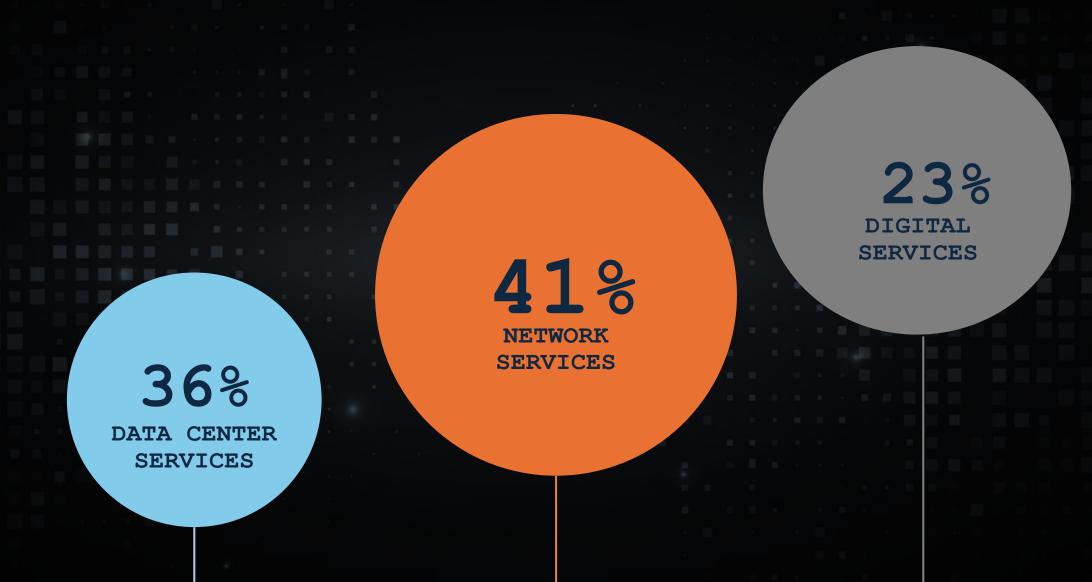
USD 1 Mil **CAPEX** 

(6)

9

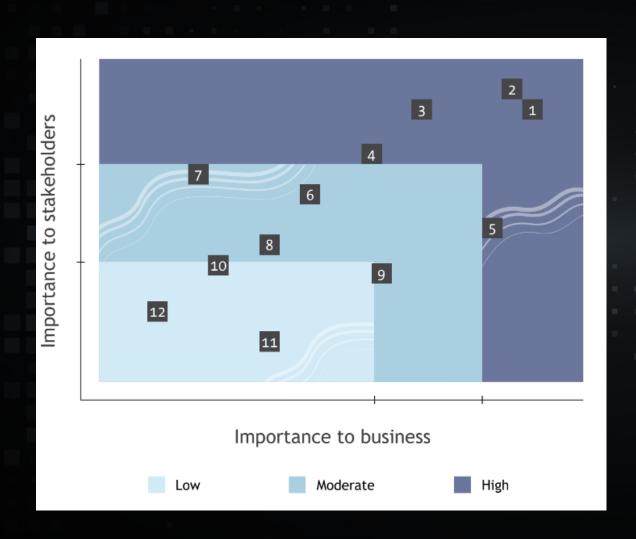
USD 148 Mil

# REVENUE SHARE – 3 BUSINESSES



# 3 SUSTAINABILITY

## ESG AND MATERIALITY MATRIX

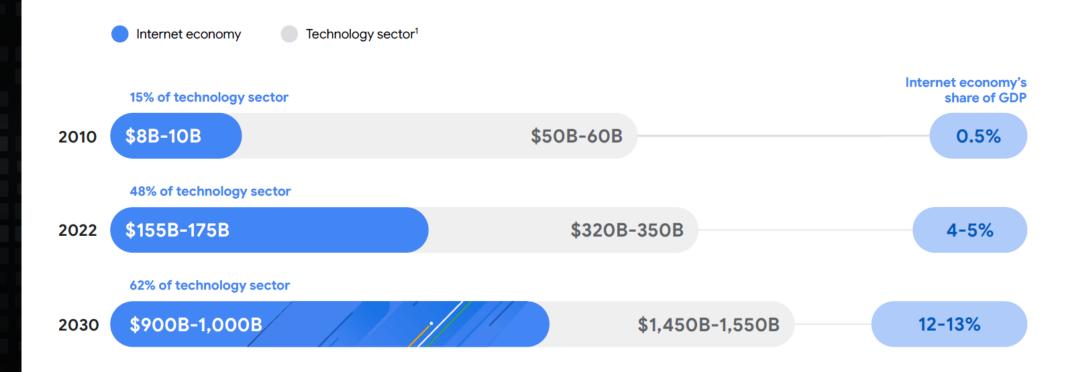


Sify's material topics	UN SDGs impacted
1 Customer delight	8 minutes
2 Data privacy & IT secu	rity 9500 ALL
3 Regulatory & complian	16 minum 17 minum 18
4 Business ethics	16 harden.
5 Product innovation	9 20 11 12 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
6 Employee engagement	3 manus.  8 manus.  10 manus.
7 Energy efficiency & ma	anagement Same 12 13 13 13 14 15 15 15 15 15 15 15 15 15 15 15 15 15
8 Diversity & inclusion	5 ····································
9 Procurement & supply	chain 17 minut
10 Water management	12 name.  13 name  13 name  13 name  13 name  14 name  15 name  15 name  16 name  16 name  17 name  18
11 GHG emissions	12 mmn.  13 mm
12 Community engagemen	3 300000000 4 30000 V

# 4 MARKET OUTLOOK

#### SHARE OF DIGITAL WALLET

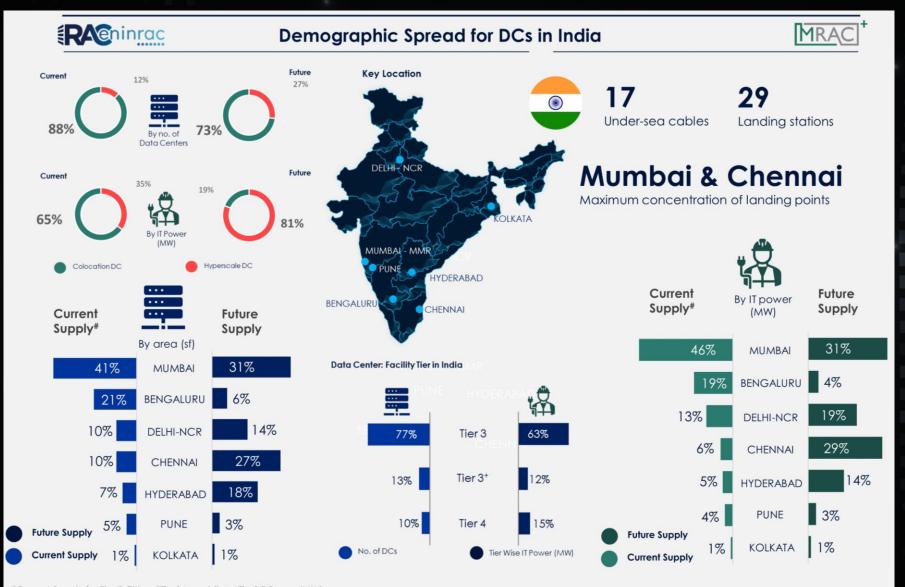
# India's internet economy is expected to reach \$1T by 2030, double the value of IT services



Note: Absolute figures represent consolidated internet economy size across sectors; 1. Technology sector includes information technology (IT), business process management (BPM) and the internet economy.

Source: Bain analysis.

#### DATA CENTER RUNWAY



\*Current Supply for Tier 2 Cities: 5% of Area (sf) & 6% of IT Power (MW) NCR Comprises of Noida, Gurugram, Faridabad & Ghaziabad

## **INDIAN CLOUD MARKET**

\$6.2 Billion

BY Yr 2022

\$17.8 Billion

Estimated Cloud market by Yr 2027

CAGR 23.4%

BY FY 2022-2027

#### DIGITAL CONSUMPTION

# Digital adoption has now reached the tipping point across most sectors in India's internet economy



220M shopped online



110 M made purchases in online games



65M ordered food online



80M households paid utility bills online



25 VI used online

ride-hailing services



15M
have paid for an online course

#### SUSTAINABILITY AMBITIONS

#### Green penetration in Data center stock of 6 top cities in India



of the current data center capacity in India is LEED certified





Rise in green data center capacity\* since 2020 levels



16% **Q Q** umbai





Source: Colliers

Majority of the data center operators opt for a minimum LEED gold certification

11% Pengaluru



Source: Colliers

Note: LEED certifications data has been compiled as per the available information from IGBC-LEED project directory and operators' annual publications

\*Data center capacity represents total IT load capacity. Including occupied as well as unoccupied space. Data as of August 2023

#### What has been done so far?

- 17-20% reduction in electricity consumption using renewable energy sources from 2020 levels
- 20-25% renewable energy penetration
- 23-25% reduction in operational emissions from 5 year old levels
- 24-28% reduction in overall carbon footprint and 20-40% reduction in overall energy cost over the last 2-3 years
- 5-7% improvement in PUE and 18% improvement in WUE since 2020 levels.
- Sourcing green energy through public and private partnerships in major data centers across Karnataka, Tamil Nadu, Maharashtra and Delhi NCR

#### Short-term goals

- To source more than 50% of energy needs from renewable energy by 2026
- 40% reduction in emission intensity within data center operations by 2026
- Commit to optimizing overall power use by operating its data centers within wider temperature parameters

#### Long-term goals

- Achieve carbon-neutral data center operations by 2030
- 100% wastewater recycling at data centers by 2030
- New data centers design with green building strategies and 'zero discharge' spaces
- Significant commitment to dedicated renewable investments - solar and wind

# sify'

